DUBLIN ZOO

What to expect from your visit to Santa's Grotto at Dublin Zoo



ABOUT SANTA'S GROTTO



Santa's Grotto is located in the Farmhouse at Dublin Zoo, close to Family Farm. When visiting Santa's Grotto, visitors will have the exciting opportunity to meet Santa and his friendly elves.

Tickets to Santa's Grotto must be pre-booked online at dublinzoo.ie, either as part of a Zoo Day Entry Bundle or Wild Lights Bundle.

Not pictured above: This year's Santa's Grotto will have a large white marquee around it for you to wait inside. This area might be crowded and noisy.

BEFORE YOUR VISIT



Before your visit, we recommend that you visit our website where you can find out more about our animals, habitats, accessibility and tickets.

dublinzoo.ie

GETTING TO THE ZOO







If arriving by car, you will park in the Lord's Walk car park or in another area of the Phoenix Park.

Dublin Zoo has no car park of it's own but there are plenty of areas to park inside the Phoenix Park.

ARRIVING AT DUBLIN ZOO



This is what the entrance to Dublin Zoo looks like.
There may be a queue to get in and you may need to wait.
It's important that you arrive with enough time to get to Santa's Grotto for your pre-booked time slot.
If you have booked a later time slot then you can enter Dublin Zoo earlier to explore the Zoo or Wild Lights.

You can bring some of your favourite items to help pass the time but please note, balloons, sparklers and scooters are not allowed at Dublin Zoo.

ARRIVING AT DUBLIN ZOO



This is where you will enter the Zoo for Santa Grotto's experiences that are part of a Day Entry OR Wild Lights Bundle.

A member of staff will need to scan your tickets in order for you to gain entry into the Zoo.
If you have a carer with you, they may be asked to show their carer ID before entering.

GETTING TO SANTA'S GROTTO

The map below shows where Santa's Grotto is located if you're visiting as part of a Day Entry Bundle.



GETTING TO SANTA'S GROTTO

The map below shows where Santa's Grotto is located if you're visiting as part of a Wild Lights Bundle.



ARRIVING AT SANTA'S GROTTO



When you arrive at Santa's Grotto, you will be greeted by Santa's friendly Elves.

The Elves will take your booking details and lead you to Santa's waiting room. While you're waiting to see Santa, the Elves may talk to you and play games. They may also ask to colour with you. If you would rather a quiet moment to yourself, there are books available for you to read.

YOUR SANTA VISIT



Santa's Grotto is lit with bright lighting.
There will also be gentle, festive music playing throughout the Grotto, at a low volume.

If the lights or noise bother you, please let one of Santa's Elves know and they will help.

YOUR SANTA VISIT



When it is your time to see Santa, the Elves will lead you into meet him. He is very excited to meet you!

While here, Santa might talk to you and he will give you a gift.

YOUR SANTA VISIT



After you receive your gift, Santa's photographers can take some photos of you with Santa!

These photos can be collected when you exit Dublin Zoo.

LEAVING SANTA'S GROTTO



When it is time to leave Santa's Grotto, the Elves will lead you to the exit. Once you exit the Grotto, you may choose to leave Dublin Zoo or if there's still time, explore the Zoo or Wild Lights, whatever bundle was booked as part of your Santa's Grotto experience.

Please make sure you're aware of the Zoo and Wild Lights closing times on the day of your visit.

EXPLORING DUBLIN ZOO DURING DAY ENTRY









Dublin Zoo is a brilliant zoo-based conservation organisation that is home to over 400 incredible animals.

From Asian elephants to red pandas, giraffes to rhinos, you will have the opportunity to discover these animals and their amazing habitats during your day time visit.

EXPLORING DUBLIN ZOO DURING DAY ENTRY



Throughout the Zoo, you will see maps like this, which will help you plan your route around.

You can also now navigate Dublin Zoo with ease with the new Dublin Zoo App.
Click here to download, or search 'Dublin Zoo' on the App Store or Google Play.

EXPLORING WILD LIGHTS IN THE EVENING



Wild Lights is an exciting event at Dublin Zoo held at nighttime!

This year's theme is "Passport to Wonder" and visitors in the evening will have the opportunity to discover nine immersive zones filled with magnificent handcrafted lanterns, dazzling light, music, and colour, bringing extraordinary celebrations and traditions from across the globe to life.

EXPLORING WILD LIGHTS IN THE EVENING





Throughout Wild Lights, there will be maps and signs, which will help you plan your route around.

You can also now navigate Wild Lights with ease with the new Dublin Zoo App.
Click here to download, or search 'Dublin Zoo' on the App Store or Google Play.

EXPLORING WILD LIGHTS IN THE EVENING



During Wild Lights, nearly all of the animals at Dublin Zoo will be in bed with the curtains over their windows, so it is very unlikely you will see any animals.

But, if you're lucky, you might hear some noises like the lions roaring or the sea lions barking as you walk past their habitats.



Visiting Santa's Grotto is a great way to celebrate the holiday season!

Santa, his Elves, and everyone at Dublin Zoo look forward to seeing you there!